

CONDITIONS FOR THE SALE OF TICKETS

- Access to the museums and tourist transport of Cartagena Puerto de Culturas requires the possession of a valid entry or ticket; this must be shown to the staff at the reception desk.
- Prices are public and include VAT.
- The price of tickets, the conditions for reduced and free tickets to the seasonal activities are published on the web and in the various media of Cartagena Puerto de Culturas. The company is not responsible for anything published in other media.
- The beneficiaries of free or reduced rates must present at the reception a valid current official accreditation.
- The tickets and season tickets are valid for 15 days and have the right to single visit in each museum or tourist transport.
- In seasonal activities with limited capacity it may be necessary to have ticket indicating the date and time of the event. This must be shown at the beginning of such an event.
- For a refund of the price of tickets of any event, museum or tourist transport of Cartagena Puerto de Culturas will only be when the causes are motivated by the company itself. In no case will a refund due to other causes.
- Any change in the museum resources or occasional closure of some area of the museums does not imply any discount or refund of the the amount of the entry charge paid.
- Cartagena Puerto de Culturas reserves the right to modify schedules or routes in its museums and tourist transport due to external causes (including adverse weather conditions or changes in the circulation) or organizational service. These changes do not give entitled to full or partial reimbursement of the price of the entry.

